## VIA ECFS

June 24, 2016

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of Secretary 445 12<sup>th</sup> Street, S. W. Washington, D.C. 20554

RE: Submission of information Pursuant to FCC 54.313 Rules and Request for Confidential Treatment – ETC Annual Reports and Certifications WC Docket Nos. 10-90 and 14-58

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Pine Telephone Company, Inc. ("Pine"), Oklahoma, Study Area Code 432017, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 14-58. Pine, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan information identified on Form 100, Line 112 and (2) the financial annual report identified on Form 3005, both of which were redacted in the ECFS submission. The request for confidential treatment of the financial annual report is being made pursuant to the FCC's March 22, 2016 Protective Order in WC Docket Nos. 10-90 and14-58. The financial reports contain competitively sensitive data that is not otherwise available from publically available sources. The request for confidential treatment of the five-year plan information is being made pursuant to section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). Pine keeps this information strictly confidential and it is subject to protection under the Freedom of Information Act (FOIA) and the Commission's implementing rules. Release of this information would have a substantial negative impact on the Company.

Pine is also transmitting the following information to the Commission in compliance with C.F.R. §§54.313 and 54.422:

Submission to the Office of the Secretary, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection. Confidential information has been designated in accordance with Confidentiality guidelines and the Protective Order.

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

Pine requests that the information contained in its five-year service quality improvement plan be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company keeps confidential. Public availability of this information would have a substantial negative impact on the Company. Pine offers the following information pursuant to section 0.459 of the Commission's rules and Exemption 4 of FOIA in support of this request:

- (1) Identification of the specific information for which confidential treatment is sought:
  - Attachment to Line 112 of FCC Form 481 Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Company's future network plans and information concerning future services provided to customers.
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:
  - The information was submitted in WC Docket Nos. 10-90 and 14-58 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1).
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:
  - The five-year service quality improvement plan and associated progress reports contain information on the Company's future plans, number of customers served and other planning information that company does not make publicly available.
- (4) Explanation of the degree to which the information concerns a service that is subject to competition:
  - Broadband is subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more Internet service providers.
- (5) Explanation of how disclosure of the information could result in substantial competitive harm:
  - Disclosure of the information contained in the five-year plan would provide competitors with detailed, granular information regarding the Company's strategic plans. This would provide competitors access to confidential information they could employ to develop their own plans a particular service area. This could cause competitive harm to the Company.

121 East College Street • Broken Arrow, OK 74012 • 918-298-1618

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

The Company has continually treated information regarding its network and service plans as confidential and carefully controls the information to protect it from competitors.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:

The redacted information in the five-year plan is not available to the public, and third party access is limited as described in (6) above.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:

The Company requests that the extracted information be withheld from public inspection indefinitely. The five year planning period information would provide valuable information to competitors for several years beyond that period.

(9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

Please contact me if you have any questions.

Sincerely,

Jan Monroe

Tim Morrissey President 314-605-9220

tmorrissey@fwainc.com

**Enclosures** 

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432017	
<015>	Study Area Name	PINE TELEPHONE CO	
<020>	Program Year	2017	
<030>	Contact Name: Person USAC should contact with questions about this data	JANE MERZ	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	JANE@PINETELEPHONE.COM	
	Form Type	54.313 and 54.422	

(100) Se	(100) Service Quality Improvement Reporting	FCC Form 481	
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	0-0819
<010>	Study Area Code 4320	432017	
<015>	Study Area Name	PINE TELEPHONE CO	
<020>	Program Year 2017	17	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<032>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM	
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) •	
<111>	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	(yes/no)	
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	4320170K112.pdf	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document	
<113>	Maps detailing progress towards meeting plan targets	Yes	
<pre>&lt;114&gt;</pre> <pre></pre> <	Report how much universal service (USF) support was received  How much (USF) was used to improve service quality and how support was used to improve service quality  How much (USF) was used to improve service coverage and how support was used to improve service coverage  How much (USF) was used to improve service capacity and how support was used to improve service capacity  Provide an explanation of network improvement targets not met	Yes service capacity Yes service capacity Not Applicable	

2010   Study Area Name	should contact re Number of person I Address of person Str. were there at chister and chister shows the chister of time time	regarding this d son identified in son identified in son identified in any reportable   	data In data line <03C	# 432017    PINE TELEPHONE CO	NB CO					
	should contact re Number of person I Address of person ar, were there at   Coutage Start O Time	regarding this d n identified in n identified in n identified in y reportable	ata data line <03C ata line <03C c voice servic   C Time C	PINE TELEPHO 2017 JANE MERZ 5805843355 e D JANE@PINETEI C1> Number of ustomers Affected	NE CO					
	Should contact re Number of perso il Address of perso ar, were there an  Time  Time	regarding this dinidentified in no identified in no identifion no identified in no identified in no identified in no identifi	ata data line <030 ata line <030 color service cb4> Time C	2017 JANE MERZ 5805843355 e D JANE@PINETEI c(1) Number of ustomers Affected	<u></u>					
	Should contact ro Number of perso il Address of perso ar, were there ar   Time  Time	egarding this d n identified in nn identified in ny reportable cb3> Date	data line <03C data line <05C data line <0 data data line c data data line data data data data data data data dat	JANE MERZ  5 5805843355 e  10 JANE®PINETEI  4 c1>  Number of  ustomers Affected	+					
	Number of person il Address of persons were there an 4b2>  Time	n identified in ni dentified in ni dentified in yy reportable (b3>	data line <030 data line <030 voice servic    Time C	S 5805843355 e  D JANE@PINETEI  Coll  Number of  ustomers Affected	+					
	il Address of persons were there an cb2>  Time	ny reportfied in yy reportable (b3>)  utage End C Date	o data line <030 voice servic   Time C	> JANE@PINETEI  OUtages? <c1> Number of  ustomers Affected</c1>						
·	ch2> Coutage Start Outage Start	(b3)  utage End (Date	<ul> <li>cbd&gt;</li> <li>cbd&gt;</li> <li>Time</li> </ul>	cc1> Number of ustomers Affected	EPHONE.COM					
Nors Reference Number				<ul><li><c1></c1></li><li>Number of</li><li>ustomers Affected</li></ul>	No			Ì		
Number Number				Number of ustomers Affected	<c2></c2>	<u></u>	<e>&gt;</e>	\$	\ \ \	<del>\</del>
				ustomers Affected		911 Facilities	Service Outage	Did This Outage Affect Multiple		
					Total Number of Customers	Affected (Yes / No)	Description (Check all that apply)	Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							-			
							•			
							-			

Page 3

(300) Unfulfilled Service Request Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	432017
<015> Study Area Name	PINE TELEPHONE CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035> Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM
<300> Unfulfilled service request (voice)	
<310> Detail on attempts (voice)	
Nam	Name of Attached Document
<320> Unfulfilled service request (broadband)	0
<330> Detail on attemots (broadband)	
	Name of Attached Document

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017	
<015>	Study Area Name	PINE TELEPHONE CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should conta	ct regarding this data JANE MERZ	
<035>	Contact Telephone Number - Number of p <030>	erson identified in data line 5805843355 ext.	
<039>	Contact Email Address - Email Address of <030>	erson identified in data line JANESPINETELEPH	NIE.COM
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or o	telephony service in the prior Offered of you are designated an ETC for	only fixed voice
<410>	Complaints per 1000 customers for fixed v	oice 0.0	
<420>	Complaints per 1000 customers for mobile	voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or gre the prior calendar year for each service ar an ETC for any facilities you own, operate,	ater) for broadband service in Offered a in which you are designated	only fixed broadband
<440>	Complaints per 1000 customers for fixed b	roadband 0.0	
<450>	Complaints per 1000 customers for mobile	broadband	

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432017	
<015>	Study Area Name	PINE TELEPHONE CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM	
<500>	Certify compliance with applicable service quality standards and consumer pro	otection rules Yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	4320170K510.pdf iles Compliance	

(600) Functionality in Emergency Situations	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	4320170K610.pdf

.d (002)	oring Official	CTOO) Brita Official and and Major Data	Data Data				100 Economic 1001	401	
Data Cc	Data Collection Form	u.	Nate Cara				OMB Cont July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	ontrol No. 3060-0819
<010>	Study Area Code	Code			432017				
<015>	Study Area Name	Name			PINE TELEPHONE CO	HONE CO			
<020>	Program Year	ear			2017				
<030>		Contact Name - Person USAC should contact regarding this data	should contac	t regarding this d	ata JANE MERZ				
<032>		Contact Telephone Number - Number of person identified in data line <030>	Number of pe	rson identified in	data line <030>	5805843355 ext.			
<039>		Contact Email Address - Email Address of person identified in data line <030>	I Address of pe	erson identified in	data line <030>	JANE@PINETELEPHONE.COM			
<701>	Residential Lo	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ective Date Service Charge	1/1,	1/1/2016				
<703>	<a1></a1>	<a2></a2>	<a3></a3>	 	<	<	          	<	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
			,						-
					See at	See attached worksheet			
					-				

iroadbrand Price Offerings	FCC Form 481
ollection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

		July 2013
<010>	<010> Study Area Code 43	432017
<015>	<015> Study Area Name	PINE TELEPHONE CO
<020>	<020> Program Year	2017
<030>	<030> Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>	ne <030> 5805843355 ext.
<039>	<033> Contact Email Address - Email Address of person identified in data line <030>	<030> JANE®PINETELEPHONE.COM

<711>>

<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached {select}						
<d3></d3>	Usage Allowance (GB)						
<d2></d2>	Broadband Service - Upload Speed (Mbps)						
<d1></d1>	Broadband Service - Download Speed (Mbps)						
<>>>	Total Rate and Fees		рец				
 	State Regulated Fees		- See attached	worksneet =			
 b1>	Residential Rate						
<a2></a2>	Exchange (ILEC)						
<a1></a1>	State						

(800) Op Data Col	(800) Operating Companies Data Collection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
				STOS AINC
6		000		
<010>		43201/		
<015>	Study Area Name	PINE TELEPHONE CO	CO	
<020>	Program Year	2017		
<030>		JANE MERZ		
<035>		5805843355 ext.		
<039>		JANE@PINETELEPHONE.COM	PHONE.COM	
<810>	Reporting Carrier PINE TELEPHONE COMPANY, INC.			
<811>	Holding Company Pine Telephone Company			
<812>				
<813>	<a1></a1>		<a2></a2>	<a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
		000		
		ספה מוומ	ICLIEG WOLKSLIE	12
			_	

(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	432017
	PINE TELEPHONE CO
	2017
<030> Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035> Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM
<900> Does the filing entity offer tribal land services? (Y/N)	Yes
N/A	4
<910> Tribal Land(s) on which ETC Serves	
. da	4320170K920.pdf
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or
	Not Applicable
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning:	Not Applicable
	Not Applicable
<924> Compliance with Rights of way processes	Not Applicable
	Not Applicable
	Not Applicable
	Not Applicable
<928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	Not Applicable Not Applicable

		Lage 12
(1000) V	(1000) Voice and Broadband Service Rate Comparability	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
7070	(b) (b) (c) (c)	
\OTO\		43.CU./
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE WERZ
<032>		5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM
<1000>	Voice services rate comparability certification	m
	432	4320170K1010.pdf
<1010>	<ul> <li>Attach detailed description for voice services rate comparability compliance</li> </ul>	
		Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Co		July 2013
<010>	Study Area Code	432017
<015>		PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<032>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANNE@PINETELEPHONE.COM
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	Sqd.

(1200) To Lifeline Data Col	(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432017
<015>		DINE TELEBRONE CO
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<032>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ine <030> Jane@pinetelephone.com
		4320170K1210.pdf
7		
<1710>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	нттр
"Please or or the wi § 54.422	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must	.210, t
annually report:	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	<u>\</u>
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pi	(2000) Price Cap Carrier Additional Documentation	FCC Form 481	
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	3060-0819
Including	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
			7
<010>	<010> Study Area Code	432017	
<015>	<015> Study Area Name	PINE TELEPHONE CO	
<020>	<020> Program Year	2017	
<030>	<030> Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> JANE@PINETELEPHONE.COM	JANE@PINETELEPHONE.COM	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

			Name of Attached Document Listing Required Information	Name of Attached Document Listing Required Information	
Incremental Connect America Phase I reporting  2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support  3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbbs/1Mbbs - 54.313(b)(2)(i). Round 2 recipients only.	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.		Round 1 or Round 2 Recipient of Incremental Support?  Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)
ln <2010> <2011>	<2022>	<2023>	<2024A>	<2025A>	<2015>

(2000) Price Cap Ca	(2000) Price Cap Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form Including Rate-of-Reti	Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Price	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification support used to build broadband	
Connect	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017B>	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information
<2018>	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(v)	
<2020>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)	
<2021>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)	
<2026>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in $\$54.309$ to $\$0\%$ of its supported locations in the state on December $\$1,2019-\$4.313(e)(5)$	
<2027>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan				
(3009)	Carrier certifies to 54.313(f)(1)(iii)				
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	;	Yes - Attach Certific		
				4320170K3010b.pdf	
(3010B)	Please Provide Attachment	Name of Attached Doc Information	ument Listing Required		
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community	Anchors		
(3012B)	Please Provide Attachment	Name of Attached Doc Information	ument Listing Required		
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<b>O O</b>		
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	• 0		
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:				
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		_ <b>/</b> _		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		✓	4320170K3017.pdf	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Doc Information	ument Listing Required		
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0		
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows				
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:				
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
(3023)	Underlying information subjected to a review by an independent certified public accountant				
(3024)	Underlying information subjected to an officer certification.				
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows				
(3026)	Attach the worksheet listing required information	Name of Attached Doc Information	ument Listing Required		

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	MB Control No. 3060-0819
	July 2013	

	PINE TELEPHONE CO		ERZ	3355 ext.	INETELEPHONE.COM
432017	ə	r 2017	Contact Name - Person USAC should contact regarding this data	ohone Number - Number of person identified in data line <030> 5805843355 ext.	Contact Email Address - Email Address of person identified in data line <030> JAN
<010> Study Area Code	<ul> <li>Study Area Nam</li> </ul>	<ul><li>Program Year</li></ul>		<ul> <li>Contact Telephone N</li> </ul>	339> Contact Emai
<010>	<015>	<020>	<030>	<032> (	<039>

# Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

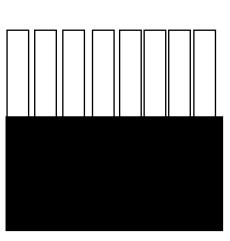
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030> 5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> JANE@PINETELEPHONE.COM

## 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

## Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions - FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

## If yes to 4003A, please provide a response for 4003B.

relevant geographic area.

<b>4003b.</b> Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (par	agraph 80)	
<b>4004a</b> . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
<b>4004b</b> . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

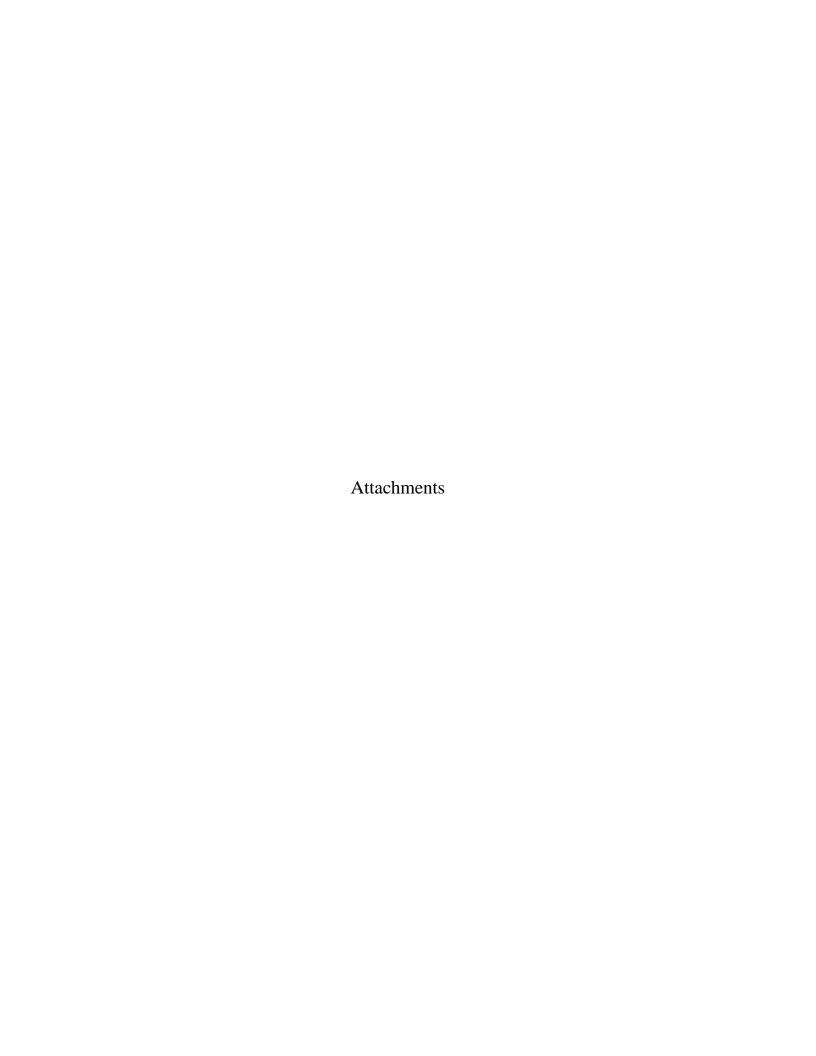
	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports fo	or CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) <u>FRED WILLIAMSON &amp; ASSOCIATES</u> , <u>INC.</u> is author also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accura agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accu	acy of the annual data reporting requirements provided to the authorized
Name of Authorized Agent: FRED WILLIAMSON & ASSOCIATES, INC.	
Name of Reporting Carrier: PINE TELEPHONE CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/24/2016
Printed name of Authorized Officer: Esta Callaham	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 5805843355 ext.	
Study Area Code of Reporting Carrier: 432017 Filing Due Date for this form	n: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Commu under Title 18 of the United States Code, 18 U.S.	

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Re	ecipients on Behalf of Reporting	g Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service su	• • • • • • • • • • • • • • • • • • • •	• .
the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the info	formation reported herein is accurate	•
Name of Reporting Carrier: PINE TELEPHONE CO  Name of Authorized Agent Firm: FRED WILLIAMSON & ASSOCIATES, INC.		
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/24/2016
lame of Authorized Agent Employee: TOM KARALIS		
Title or position of Authorized Agent or Employee of Agent CONSULTANT		
Telephone number of Authorized Agent or Employee of Agent: 9182981618 ext.		
Study Area Code of Reporting Carrier: 432017 Filing Due Date for this form: 07	7/01/2016	



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	<010> Study Area Code	432017
<015>	<015> Study Area Name	PINE TELEPHONE CO
<020>	<020> Program Year	2017
<030>	<030> Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>	ine <030> 5805843355 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030>	ine <030> JANE@PINETELEPHONE.COM

</p

<703>

1/1/2016

		_			_		_			
<b>\$</b>	Total per line Rates and Fees	16.86	16.86	16.86	16.86	16.86				
<	Mandatory Extended Area Service Charge	0.0	0.0	0.0	0.0	0.0				
 4p4>	State Universal Service Fee	_	0.11	0.11	0.11	0.11				
< <del>0</del> 3>	State Subscriber Line Charge	0.0	0.0	0.0	0.0	0.0				
 	Residential Local Service Rate	16.75	16.75	16.75	16.75	16.75				
<	Rate Type	FR	FR	FR	FR	FR				
<a3></a3>	SAC (CETC)									
<a2></a2>	Exchange (ILEC)	OZ	HOCHATOWN	BROKEN BOW	EAGLETOWN	WRIGHT CITY				
<a1></a1>	State	OK	OK	OK	OK	OK				

FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013
(710) Broadband Price Offerings	Data Collection Form	

Study Area Code	rea Code							
study Ar	Study Area Name			PINE TELEPHONE	8			
Program Year	ı Year			2017				
Contact	Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	JANE MERZ				
<035> Contact	Contact Telephone Number - Number of person identified in data line	oer of person identifi	ed in data line <030>	. 5805843355 ext	•			
<039> Contact B	Contact Email Address - Email Address of person identified in data line <030>	ress of person identif	ied in data line <030>	JANE@PINETELEPHONE.COM	HONE.COM			
<711>	<a>2&gt;</a>	<	 	<c> <d1></d1></c>	<q>&gt;</q>	<		<44>>
	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Broadband Service Usage Download Speed - Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
OK	HOCHATOWN	29.95	0.0	29.95	1.5	0.384	0.8888	Other, NEVER REACHED
OK	BROKEN BOW	29.95	0.0	29.95	1.5	0.384	0.6666	Other, NEVER REACHED
OK	EAGLETOWN	29.95	0.0	29.95	1.5	0.384	0.6666	Other, NEVER REACHED
OK	WRIGHT CITY	29.95	0.0	29.95	1.5	0.384	0.6666	Other, NEVER REACHED
OK	OAK HILL	34.95	0.0	34.95	3.0	0.768	0.8666	Other, NEVER REACHED
OK	HOCHATOWN	34.95	0.0	34.95	3.0	0.768	0.888	Other, NEVER REACHED
OK	BROKEN BOW	34.95	0.0	34.95	3.0	0.768	0.6666	Other, NEVER REACHED
OK	EAGLETOWN	34.95	0.0	34.95	3.0	0.768	0.6666	Other, NEVER REACHED
OK	WRIGHT CITY	34.95	0.0	34.95	3.0	0.768	0.6666	Other, NEVER REACHED
OK	OAK HILL	39.95	0.0	39.95	5.0	1.0	0.8666	Other, NEVER REACHED
OK	HOCHATOWN	39.95	0.0	39.95	5.0	1.0	0.6666	Other, NEVER REACHED
OK	BROKEN BOW	39.95	0.0	39.95	5.0	1.0	0.6666	Other, NEVER REACHED
OK	EAGLETOWN	39.95	0.0	39.95	5.0	1.0	0.6666	Other, NEVER REACHED
OK	WRIGHT CITY	39.95	0.0	39.95	5.0	1.0	0.6666	Other, NEVER REACHED
OK	OAK HILL	29.95	0.0	29.95	1.5	0.384	0.6666	Other, NEVER REACHED

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

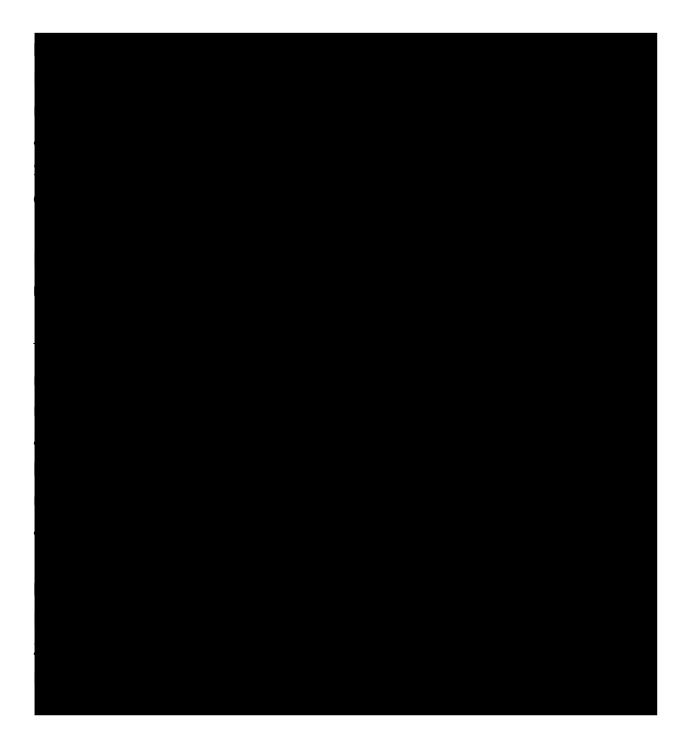
(800)	(800) Operating Companies				ECC Exm 401
					ONAB Control No. 2000 0036 (ONAB Control No. 2000 0010
Data Co	Data Collection Form				July 2013
<010>	Study Area Code		432017		
<015>	Study Area Name		PINE TELEPHONE CO	NE CO	
<020>	Program Year		2017		
<030>		Contact Name - Person USAC should contact regarding this data	JANE MERZ		
<032>		Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext	xt.	
<039>		Contact Email Address - Email Address of person identified in data line <030>	JANE@PINETELEPHONE.COM	EPHONE.COM	
<810>	Reporting Carrier	PINE TELEPHONE COMPANY, INC.			
<811>	Holding Company	Pine Telephone Company			
<812>		PINE TELEPHONE COMPANY, INC.			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
	PINE CELLULAR	AR PHONES, INC.		439012	PINE CELLULAR PHONES, INC.

# PINE TELEPHONE COMPANY, INC. FIVE-YEAR QUALITY IMPROVEMENT PLAN (USAC DOCUMENT - 4320170K112.PDF)

Title 47 §54.313(a) (1) Progress Report Due: July 1, 2016

Company Name: Pine Telephone Company

Company Headquarters: Broken Bow, Oklahoma





Due: July 1, 2016



Due: July 1, 2016

# PINE TELEPHONE COMPANY, INC. QUALITY OF SERVICE AND CUSTOMER PROTECTION PROCESS (USAC DOCUMENT - 432017OK510.PDF)

## PINE TELEPHONE COMPANY, INC. QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES

## 1. Available Customer Service Representatives to Answer Phones

All calls received by Pine Telephone Company, Inc. during business hours are answered by the third ring. When the assigned customer representatives are unable to answer calls by the third ring, additional representatives are available to help answer phones.

## 2. Provide After Hours Emergency Customer Service

Calls are answered by voice mail. Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by Pine Telephone Company, Inc. to ask to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the Pine Telephone Company, Inc. service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available.

## 3. Provide 8 am to 8 pm 6 days a week Hour Internet Help Desk Service

All calls are answered within 60 seconds. Call logs are reviewed daily by personnel with Managers available to review and address any issues.

## 4. Online Bill Payments

Payments made online are posted to the customer accounts and are viewable on the online customer account summaries within 24 hours. Any encountered problems are reported to the Office Supervisor and resolved as quickly as possible.

## 5. Give Customers Cut-off Warnings

Notification of the payment due date and the cutoff date are prominently displayed on bills. Customers in danger of losing service will receive a notification to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with the Office Manager who will work to resolve the matter and prevent it from occurring again. Account balance reports are printed monthly using the company's billing system.

## 6. Minimize Customer Downtime for Services & Make Requested Changes Promptly

Contact customers regarding all service requests, with a goal of resolving all issues within 48 hours. Any unresolved issues will be resolved contingent on the technician/customer coordination of access to the premises.

## 7. Proactively Monitoring in Case of Major Service Outages

Service technicians will be made aware of outages affecting customers within an hour. It is the goal of Pine Telephone Company, Inc. to resolve major outages in four hours or less. If an outage has not been resolved within four hours, technicians will begin utilizing all resources, both from within and from without. Technicians establish and accomplish yearly training goals to be better equipped for managing all services.

## **CUSTOMER PRIVACY**

## **Company Confidential Information Policy**

Pine Telephone Company, Inc. has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information.

The policy states: "You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."

## Company CPNI Policy

Pine Telephone Company, Inc. has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee."

As a part of this policy, Pine Telephone Company, Inc. has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

# PINE TELEPHONE COMPANY, INC. EMERGENCY SITUATION FUNCTIONALITY – AVAILABILITY OF BACK UP POWER (USAC DOCUMENT - 432017OK610.PDF)

# PINE TELEPHONE COMPANY, INC. EMERGENCY SITUATION FUNCTIONALITY AVAILABILITY OF BACK-UP POWER

Pine Telephone Company, Inc. has one Central Office and one Tandem Office located within its service area. Each of these locations are equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. After each power outage, generators are inspected and are also professionally serviced biannually to ensure functionality.

### TRAFFIC ROUTING

Voice traffic between the Central Office switch and remote DLCs is carried across fiber optic cable. Voice traffic between the Central Office switch and the upstream tandem is provisioned across redundant links.

### MANAGING TRAFFIC SPIKES

Pine Telephone Company, Inc.'s careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

- Usage rates are analyzed monthly by Pine Telephone Company, Inc. using reports automatically generated by the switch to ensure that usage does not exceed 80% of total line capacity.
- Pine Telephone Company, Inc. will monitor traffic on a monthly basis to ensure optimal efficiency.

# PINE TELEPHONE COMPANY, INC. TRIBAL LANDS REPORTING (USAC DOCUMENT - 432017OK920.PDF)

Esta O. Callaham President John B. Callaham Chairman of Board Angela Whisenhunt Scentury Treasurer



Jerry Whiscahunt
Plant Manager &
Board Member
Biff Teel
Vice President &
Assistant Plant Manager

### December 10, 2015

Chief Batton,

Pine Telephone Company, Inc. is a rural independent telephone company providing service to approximately 5,000 customers in McCurtain and Pushmataha counties in Southeast Oklahoma. This includes a number of exchanges and customers on the Choctaw and Chickasaw Tribal Lands.

Pine offers landline phone service, high speed Internet and long distance as well as opportunities to bundle services together.

Pine currently provides service to several local community anchor institutions. Most of these, while not receiving a discount for phone service, do receive a free or discounted rate for high speed Internet. This partnership allows the institutions the ability to have connectivity worldwide and to offer services to the community at each location. Pine believes that anchor institutions such as community centers, fire stations and city halls are an integral part of the community and provide countless benefits and gathering places to area residents.

Pine has the ability to provide service upon reasonable request to anyone in its service area including Tribal community anchor institutions.

Esta O. Callaham
President
John B. Callaham
Chairman of Board
Angela Whisenhunt
Secretars/Treasurer



Jerry Whiscahunt
Plant Manager &
Board Member
Biff Teel
Vice President &
Assistant Plant Manager

Pine is currently deploying high speed Internet and fiber to the home service in order to provide service and coverage to an increasing customer base. Through various partnerships and location of its service territory, Pine has the ability to offer ever increasing Internet speeds at competitive prices. These speeds will allow for the streaming of video, opportunities for telemedicine, offsite workplaces and remote study opportunities for education. This will allow the growth of connectivity in a rural landscape granting customers to be ever more connected to the retail environments of urban areas.

Pine provides Lifeline service in its study areas and to customers that qualify under state and federal guidelines. Only those qualifying for Lifeline and residing on federally recognized Tribal Lands qualify for Link-Up. It can only be used for activating new phone service or activating existing service in a new location. Pine also offers toll limitation service which helps households save money by blocking toll calls from being made, thus preventing costly long distance bills.

Esta O. Callaham President John B. Callaham Chairman of Board Angela Whisenhunt Secretary/Treasurer



Jerry Whiscahunt Plant Manager & Board Member Biff Teel Vice President & Assistant Plant Manager

Should you have any questions or concerns about Pine's services or offerings, or if you should have any concerns that you would like to see Pine address, please do not hesitate to contact me.

Sincerely,

Lee Brown

# PINE TELEPHONE COMPANY, INC. VOICE SERVICES RATE COMPARABILITY (USAC DOCUMENT - 4320170K1010)

## Voice Services Rate Comparability Pine Telephone Company, Inc.

In compliance with the 54.313 Rules, Pine Telephone Company, Inc. must certify that its current rate for fixed voice services is no more than two standard deviations above the national average urban rate for voice service.

According to the 2016 Urban Rate Survey conducted by the FCC's Wireline Competition Bureau, the rate floor for voice services is \$21.93, and the reasonable comparability benchmark for voice services is \$41.07<sup>1</sup>.

The rates shown on the Voice Pricing Form (0700) are below \$41.07. Consequently, Pine Telephone Company, Inc. meets the above mentioned requirement.

<sup>&</sup>lt;sup>1</sup> WIRELINE COMPETITION BUREAU ANNOUNCES RESULTS OF 2016 URBAN RATE SURVEY FOR FIXED VOICE AND BROADBAND SERVICES, POSTING OF SURVEY DATA AND EXPLANATORY NOTES, AND REQUIRED MINIMUM USAGE ALLOWANCE FOR ETCS SUBJECT TO BROADBAND PUBLIC INTEREST OBLIGATIONS; WC Docket #10-90, DA 16-362 Released April 5<sup>th</sup>, 2016

### PINE TELEPHONE COMPANY, INC.

### **LIFELINE PLAN**

(USAC DOCUMENT - 432017OK1210.PDF)

#### **Pine Telephone Company**

### Lifeline Plan - Oklahoma

Pine Telephone Company, Inc. (Pine) offers Lifeline Telephone Service to its customers. The eligibility criteria for Lifeline service is indicated on the attachment. Upon confirmation of eligibility, appropriate lifeline credits are provided to the customer. Oklahoma also qualifies for an additional credit that may not exceed \$25.00 for Tribal Lands. The rate for basic local exchange service for Pine customers in Oklahoma is \$16.75. The FCC Rules specify that the basic local exchange service charges net of lifeline credits can't be lower than \$1.00. Since, the total lifeline credits available in Oklahoma exceed the rate charged for basic local exchange service, the lifeline eligible customer pays \$1.00 for basic local exchange service. Pine customers receive unlimited local calling as part of the Basic Local Exchange Service Plan.

No other credits are applied to rates for remaining services, including toll service (if the customer doesn't have toll limitation service). Toll services at assessed at rates charged by the customers prescribed long distance provider.

### Federal Poverty Guideline Certification Form Page 1 of 2

equal to 135% of the federal poverty any individual or group of individuals and expenses. I have provided the checked below to Pine Telephone in service. I certify that there arelisted below. I also certify that I will income exceeds 135% of the Federal	eceived by all members of my household is less than or level, as set forth below. I understand a "household" is who live together at the same address and share income documentation verifying the income in the categories support of my application for Lifeline/LinkUp discounted members of my household living with me at the address notify Pine Telephone within 30 days if my household Poverty Guidelines. I further certify that the Company nentation to me. I make these certifications under penalty
Phone#: Home Address:	
Home Address:	
Signed:	Date:
Assistance as all income actually rece	
1 2 3 4 5	/el guidelines are as follows:  d Annual household income no higher than:

(For each additional person, add: \$5,481)

1 The only exceptions to "income" are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.

7 ----- \$48,641 8 ----- \$54,122

2 This information is regularly updated by the Federal Government.

ederal Poverty Guideline Certification Form Page 2 of 2	Phone# of applicant:
For Con	npany Use Only
Type of Income Documentation received fro	Documentation: om applicant:

## PINE TELEPHONE LIFELINE/LINK UP AMERICA ON TRIBAL LANDS PROGRAM AUTHORIZATION AND CERTIFICATION FORM

THE BENEFITS YOU RECEIVE UNDER THE ENHANCED LIFELINE/LINKUP PROGRAM WILL TERMINATE ON JUNE 1,2014, UNLESS YOU COMPLETE ANOTHER AUTHORIZATION AND CERTIFICATION FORM WITHIN THIRTY DAYS OF MAY 1, 2014, AND RETURN IT TO PINE TELEPHONE.

## A. YOU MUST MEET PROGRAM PARTICIPATION REQUIREMENTS OR HOUSEHOLD INCOME REQUIREMENTS

1.I hereby certify that I participate in at least one of the following programs (CHECK ALL THAT APPLY) OR my household income is at or less than 135% of the federal poverty level:
Supplemental Nutrition Assistance Program (SNAP a/k/a Food Stamps)
Temporary Assistance for Needy Families (TANF)
Supplemental Security Income (SSI)
Medical Assistance (Medicaid/SoonerCare)
Vocational Rehabilitation (including aid to the hearing impaired)
Oklahoma Sales Tax Relief
Food Distribution Program on Indian Reservations ("FDPIR")
Federal Public Housing
Low Income Energy Assistance Program
Bureau of Indian Affairs General Assistance;
Temporary Assistance for Needy Families (TANF) Tribally-administered block grant programs; Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); National School Lunch Program (only applicant or customer who satisfy the income standard of the
program for free meals).
OR;My household income is at or less than 135% of the federal poverty level. There are individuals in my household. Customer must provide sufficient proof of income as set forth in 47 CFR §54.400(f).
B. YOU MUST MEET THE "ONE PER HOUSEHOLD" REQUIREMENT ONLY ONE PERSON IN A HOUSEHOLD CAN QUALIFY TO RECEIVE PROGRAM BENEFITS. A "HOUSEHOLD" IS ANY INDIVIDUAL OR GROUP OF INDIVIDUALS WHO LIVE TOGETHER AT
THE SAME ADDRESS AND SHARE INCOME AND EXPENSES.
ONLY ONE RESIDENCE TELEPHONE SERVICE IN A HOUSEHOLD CAN RECEIVE PROGRAM SUPPORT.
•A HOUSEHOLD MAY NOT RECEIVE LIFELINE/LINKUP BENEFITS FROM MULTIPLE SERVICE PROVIDERS.
My initials here certify that my household meets the one-per-household requirement. I understand hat falsely certifying eligibility is a violation of the rules of the Federal Communications Commission nd will result in my removal from the Lifeline/LinkUp Program and could result in criminal prosecution y the United States government.
Do you live at an address at which there are multiple households (for example, a nursing home or group home)?
Yes (If yes, you must complete a supplemental form to determine your eligibility.)No

PINE CELLULAR LIFELINE/LINK UP AMERICA ON TRIBAL LANDS PROGRAM AUTHORIZATION AND CERTIFICATION FORM (Page 2)

C.	YOU MUST ACKNOWLEDGE AND CERTIFY THE FOLLOWING STATEMENTS AND
N(	OTIFICATION OBLIGATIONS (You must read and initial all statements below to acknowledge
an	d certify you understand your obligations.)

	to which this certification applies is my primary/temporary (circle, and to the best of my ed on former tribal land/reservation (as defined in 25 CFR §
I also certify that if the address identified al address every 90 days.	pove is a temporary one, I will recertify my temporary residential
within 30 days.	r live at the address identified above, I will notify Pine Cellular
item A.1 above or conditions change in any way,	r participate in or qualify for at least one of the programs listed in I will notify Pine Cellular within 30 days. within 30 days if I no longer live at the address identified above.
•	ing receipt of Lifeline and/or LinkUp benefits for is listed
c.The above service address is my primary/	I as a dependent on another person's tax return. temporary residence, not a second home or business. ine/LinkUp service and, to the best of my knowledge, my tUp service.
	FOLLOWING STATEMENTS (You must read and initial all derstanding of the actions of Pine Cellular you hereby
these statements in order to confirm my continuerepresentatives of the above programs to discuss requested by the company, to verify my particip "Enhanced" Lifeline or "Expanded" Link Up be I authorize Pine Cellular to transmit to the Database my full name, my full residential addressocial Security Number or Tribal Identification Lifeline/LinkUp Program benefits, the date on which Lifeline/LinkUp Program benefits end, the means through which I qualify for Program benefits information is required to ensure the proper addresses.	pation in the above program and my eligibility for enefits.  e Administrator of the National Lifeline Accountability ress, my date of birth, and the last four digits of my Number, the telephone number to be associated with which Lifeline/LinkUp service is begun, the date on the amount of support sought by the Company and the
E. CUSTOMER/APPLICANT INFORM	IATION
Social Security Number (SSN) last four or T	identified above Work Phone Number() etween 8 a.m. and 5 p.m.) ribal identification number if you do not have a SSN:
Date of Birth	RY, THAT THE FOREGOING REPRESENTATIONS ARE TRUE UDULENT INFORMATION TO RECEIVE LIFELINE/LINKUP
Signature of benefit recipient	Date

### PINE TELEPHONE Lifeline Household Worksheet

### Lifeline/Link Up Applicant Enrollment Eligibility Documentation Review Form

For Company Use Only
Date:
Name of Lifeline/Link Up Applicant:
Name of Employee Who Reviewed Eligibility Documentation:
Type of Eligibility Documentation received from applicant and reviewed:
Lifeline Applicant is 18 years of age or older:

# PINE TELEPHONE COMPANY, INC. MILESTONE CERTIFICATION (USAC DOCUMENT - 432017OK3010.PDF)

## Progress Report on 5 Year Plan Line 3010(b) - Milestone Certification

Pine Telephone Company, Inc. certifies that, upon a reasonable request, it will provide Broadband services at actual speeds of 4Mbps downstream / 1Mbps upstream, with latency suitable for real-time applications, including VoIP and usage capacity that is reasonably comparable to urban areas and that requests for such services are met within a reasonable amount of time.

# PINE TELEPHONE COMPANY, INC. CONSOLIDATED FINANCIAL STATEMENTS (USAC DOCUMENT - 432017OK3017.PDF)

ording to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid IB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions,

ching existing data sources, gathering and maintaining the data needed, and completing and revi	ewing the collection of information.			
USDA-RUS	, , ,	This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.		
	. , , ,	araing confidential information, will be treated as confidential.		
	BORROWER NAME			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	The Pine Telephone Compa	The Pine Telephone Company, Inc.		
TRUCTIONS-Submit report to RUS within 30 days after close of the period.	PERIOD ENDING	BORROWER DESIGNATION		
detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.	December, 2015	OK0550		
We hereby certify that the entries in this report are in accordance with th	CERTIFICATION e accounts and other records of the system as	nd reflect the status of the system		

to the best of our knowledge and belief.
ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

#### DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

(Check one of the following)

All of the obligations under the RUS loan documents have been fulfilled in all material respects.	There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report
DATE	_

	_	DATE	•				
PART A. BALANCE SHEET							
	BALANCE	BALANCE		BALANCE	BALANCE		
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOR		
IRRENT ASSETS			CURRENT LIABILITIES				
Cash and Equivalents			25. Accounts Payable				
Cash-RUS Construction Fund			26. Notes Payable				
Affiliates:			27. Advance Billings and Payments				
a. Telecom, Accounts Receivable			28. Customer Deposits				
b. Other Accounts Receivable			29. Current Mat. L/T Debt				
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.				
Non-Affiliates:			31. Current MatCapital Leases				
a. Telecom, Accounts Receivable			32. Income Taxes Accrued				
b. Other Accounts Receivable			33. Other Taxes Accrued				
c. Notes Receivable			34. Other Current Liabilities				
Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)				
Material-Regulated			LONG-TERM DEBT				
Material-Nonregulated			36. Funded Debt-RUS Notes				
Prepayments			37. Funded Debt-RTB Notes				
Other Current Assets			38. Funded Debt-FFB Notes				
Total Current Assets (1 Thru 9)			39. Funded Debt-Other				
NCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan				
Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt				
a. Rural Development			42. Reacquired Debt				
b. Nonrural Development			43. Obligations Under Capital Lease				
Other Investments			44. Adv. From Affiliated Companies				
a. Rural Development			45. Other Long-Term Debt				
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)				
Nonregulated Investments			OTHER LIAB. & DEF. CREDITS				
Other Noncurrent Assets			47. Other Long-Term Liabilities				
Deferred Charges			48. Other Deferred Credits				
Jurisdictional Differences			49. Other Jurisdictional Differences				
Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)				
ANT, PROPERTY, AND EQUIPMENT			EQUITY				
Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed				
Property Held for Future Use			52. Additional Paid-in-Capital				
Plant Under Construction			53. Treasury Stock				
Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates				
Less Accumulated Depreciation			55. Other Capital				
Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits				
TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins				
			58. Total Equity (51 thru 57)				
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)				
			,				

### **USDA-RUS**

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

OK0550

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2015

INSTRUCTIONS- See RUS Bulletin 1744-2							
PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS							
ITEM	PRIOR YEAR	THIS YEAR					
Local Network Services Revenues							
2. Network Access Services Revenues							
3. Long Distance Network Services Revenues							
Carrier Billing and Collection Revenues							
5. Miscellaneous Revenues							
6. Uncollectible Revenues							
7. Net Operating Revenues (1 thru 5 less 6)							
8. Plant Specific Operations Expense							
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)							
10. Depreciation Expense							
11. Amortization Expense							
12. Customer Operations Expense							
13. Corporate Operations Expense							
14. Total Operating Expenses (8 thru 13)							
15. Operating Income or Margins (7 less 14)							
16. Other Operating Income and Expenses							
17. State and Local Taxes							
18. Federal Income Taxes							
19. Other Taxes							
20. Total Operating Taxes (17+18+19)							
21. Net Operating Income or Margins (15+16-20)							
22. Interest on Funded Debt							
23. Interest Expense - Capital Leases							
24. Other Interest Expense							
25. Allowance for Funds Used During Construction							
26. Total Fixed Charges (22+23+24-25)							
27. Nonoperating Net Income							
28. Extraordinary Items							
29. Jurisdictional Differences							
30. Nonregulated Net Income							
31. Total Net Income or Margins (21+27+28+29+30-26)							
32. Total Taxes Based on Income							
33. Retained Earnings or Margins Beginning-of-Year							
34. Miscellaneous Credits Year-to-Date							
35. Dividends Declared (Common)							
36. Dividends Declared (Preferred)							
37. Other Debits Year-to-Date							
38. Transfers to Patronage Capital							
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]							
40. Patronage Capital Beginning-of-Year							
41. Transfers to Patronage Capital							
42. Patronage Capital Credits Retired							
43. Patronage Capital End-of-Year (40+41-42)							
44. Annual Debt Service Payments							
45. Cash Ratio [(14+20-10-11) / 7]							
46. Operating Accrual Ratio [(14+20+26) / 7]							
47. TIER [(31+26) / 26]							
48. DSCR [(31+26+10+11) / 44]							

UUDA-NUU

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

DONNOVVEN DESIGNATION

OK0550

PERIOD ENDED

December, 2015

INSTRUCTIONS - See RUS Bulletin 1744-2

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION							
	1. RA	TES	2. SUBS	2. SUBSCRIBERS (ACCESS LINES)		3. ROUTE MILES	
EXCHANGE	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(a)	(b)
Broken Bow	22.00	16.75					
Eagletown	22.00	16.75					
Hochatown	22.00	16.75					
Oak Hill	22.00	16.75					
Wright city	22.00	16.75					
MobileWireless							
Route Mileage Outside Exchange Area							
Total		·					
No. Exchanges	5						

UUDA-NUU

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

DOLLIOMELY DESIGNATION

OK0550

PERIOD ENDED

December, 2015

INSTRUCTIONS - See RUS Bulletin 1744-2

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION								
4. BROADBAND SERVICE								
				Detail	s on Least Expen	sive Broadband S	ervice	
EXCHANGE	No. Access Lines with BB available	No Of Broadband Subscribers	Number Of Subscribers	Advertised Download Rate (Kbps)	Advertised Upload Rate (Kbps)	Price Per Month	Standalone/Pckg	Type Of Technology
	(a)	(b)	(c)	(d)	(e)	(f)	(f)	(g)
Broken Bow								
Eagletown								
Hochatown								
Dak Hill								
Vright city								
Total	0,000	1201						

			BORROWER DE	SIGNATION			
	OPERATING REPORT FOR			OK0550			
	TELECOMMUNICATIONS BORRO			PERIOD ENDING			
			December, 2015				
INSTRUCTIONS- See RUS Bu	ılletin 1744-2						
		DADID SVSTEM	I DATA				
		PART D. SYSTEM	IDAIA				
No. Plant Employees							
, ·							
PART E. TOLL DATA							
Study Area ID Code(s)	2. Types of Toll Se	ttlements (Check one	e)				
, ,,	a.201700	•	Interstate:	Average Schedul	e	X Cost Basis	
	b		•	_			
	c		Intrastate:	Average Schedul	е	X Cost Basis	
	d.					_	
	e						
	f						
	g						
	h						
	i						
	j						
	PART F. FUNDS INVESTED IN PLANT DURING YEAR						
1. RUS, RTB, & FFB Loan Funds Expended							
2. Other Long-Term Loan Funds Expended							
Funds Expended Under RUS Interim Approval							
4. Other Short-Term Loan Funds Expended							
<ol><li>General Funds Expended (C</li></ol>							
S. Salvaged Materials							
7. Contribution in Aid to Construction							
Gross Additions to Telecom.	. Plant (1 thru 7)						
PART G. INVESTMENTS IN AFFILIATED COMPANIES							
		CURRENT Y	EAR DATA		CUMULATIVE DA	ATA	
				Cumulative	Cumulative		
	INVESTMENTS	Investment	Income/Loss	Investment	Income/Loss	Current	
		This Year	This Year	To Date	To Date	Balance	
	(a)	<i>(b)</i>	(c)	(d)	(e)	(f)	
Investment in Affiliated Com	'						
2 Investment in Affiliated Com	nanies - Nonrural Develonment						

Page 5 of 6

USDA-RUS	BORROWER DESIGNATION
OPERATING REPORT FOR	OK0550
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING
ILLEOOMMONIO, CHO.I.O. DOI.I.O. I.O.	December, 2015
PART H. CURREN	IT DEPRECIATION RATES
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)	YES X NO
	<del>_</del>
EQUIPMENT CATEGORY	DEPRECIATION RATE
Land and support assets - Motor Vehicles	
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
Land and support assets - Garage and other work equipment	
5. Land and support assets - Buildings	
6. Land and support assets - Furniture and Office equipment	
7. Land and support assets - General purpose computers	
8. Central Office Switching - Digital	
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises witing  15. Information origination/termination - Large private branch exchange	
16. Information origination/termination - Large private branch exchange	
10. Information origination/termination - Public telephone terminal equipment	pment
17. Information origination/termination - Other terminal equipment  18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Poles  19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
20. Cable and wire facilities - Aerial cable - Fiber  21. Cable and wire facilities - Underground cable - Metal	
21. Cable and wire facilities - Underground cable - Metal  22. Cable and wire facilities - Underground cable - Fiber	
22. Cable and wire facilities - Underground cable - Fiber  23. Cable and wire facilities - Buried cable - Metal	
23. Cable and wire facilities - Buried cable - Metal  24. Cable and wire facilities - Buried cable - Fiber	
24. Cable and wire facilities - Buried cable - Fiber  25. Cable and wire facilities - Conduit systems	
25. Cable and wire facilities - Conduit systems  26. Cable and wire facilities - Other	<del></del>
26. Cable and wire lacinities - Outer	<u> </u>

### USDA-RUS

BORROWER DESIGNATION

OK0550

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDED

 $\label{eq:instructions} \mbox{INSTRUCTIONS} - \mbox{See help in the online application}.$ 

December, 2015

	PART I – STATEMENT OF CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income	
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain)	
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Materials and Inventory  Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Increase) in Other Current Assets  Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
13.	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain)	
	misc adjustments	
23.	Net Cash Provided/(Used) by Financing Activities	
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain)	
28.	Net Cash Provided/(Used) by Investing Activities	
29.	Net Increase/(Decrease) in Cash	
30.	Ending Cash	
		Revision Date 2010

USDA-RUS	BORROWER DESIGNATION				
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0550				
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2015				
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS					

USDA-RUS	BORROWER DESIGNATION			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0550			
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2015			
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS				